



GRANTHAM OSTEOPATHIC CLINIC

The Old Manor House
70 Long Street
Great Gonerby
Grantham
Lincolnshire NG31 8LW

01476-593919

Dear

This letter is to confirm your appointment at the practice on

Please note the following information:-

- Bring with you a note of any medications (or the medications themselves) either prescribed or over the counter including any homoeopathic or herbal remedies you are using. It will aid in assessing your condition and in reaching a correct diagnosis.
- On the first visit I will take a detailed case history including a full medical history. Then, depending on the location of the problem I will usually want to make a full examination of the spine or the region where there is pain. This may involve undressing to your underwear or you can wear shorts and a tee shirt if you prefer. You are welcome to bring a friend or relative with you into the treatment room if it makes you feel more comfortable. Please note that the case history taking and examination will take up most of the time on the first visit.
- At the end of the first consultation/examination a detailed explanation of the diagnosis and proposed treatment will be given to you. Please do not hesitate to ask any questions about anything that you do not understand about the proposed treatment.
- The current fees are £50 for your first visit which will normally last 45 - 60 minutes and £45 for subsequent visits which will normally last for half an hour. However, please note that these appointment lengths may vary as some conditions need extra time and some require less time. The important point to remember is that your osteopath aims to achieve the maximum benefit for your condition during each treatment session and the fee reflects your osteopath's experience and decision on each occasion.
- If you are insured you are expected to settle the bill for each visit yourself (unless otherwise agreed that the osteopath will claim direct from your insurers) and you will be given a receipt so that you can reclaim the fee from your insurance company.
- Payment can either be made cash or card.
- If for any reason you decide not to take up this appointment, please call as soon as possible to cancel as I can then give it to another patient. If you cancel with less than 24 hours' notice, then the clinic's policy is to charge £40.00.

I look forward to seeing you.

Yours sincerely

SHELLEY GARNHAM B.Sc. OST.

PS Please bring this letter with you to your appointment.

PATIENT'S SIGNATURE _____

DATE _____